

Accessibility Statement for ePASS

Date: February, 2026

Product Version: ePASS

Our Commitment

Quipu Group is committed to ensuring digital accessibility for people with disabilities. We are continually improving the user experience for everyone and applying the relevant accessibility standards.

Conformance Status

The [Web Content Accessibility Guidelines \(WCAG\)](#) defines requirements for designers and developers to improve accessibility for people with disabilities. It defines three levels of conformance: Level A, Level AA, and Level AAA.

ePASS is currently **partially conformant** with **WCAG 2.2 Level AA**.

"Partially conformant" means that some parts of the content do not fully conform to the accessibility standard. We are actively working to address these limitations as part of our product roadmap.

Feedback

We welcome your feedback on the accessibility of ePASS. Please let us know if you encounter accessibility barriers:

- **E-mail:** help@quipugroup.com

We try to respond to feedback within 2 business days.

Technical Specifications

Accessibility of ePASS relies on the following technologies to work with the particular combination of web browser and any assistive technologies or plugins installed on your computer:

- HTML
- CSS
- JavaScript

These technologies are relied upon for conformance with the accessibility standards used.

Limitations and Alternatives

Despite our best efforts to ensure accessibility of ePASS, there may be some limitations. Below is a description of known limitations and potential solutions. Please contact us if you observe an issue not listed below.

Known Limitations of ePASS:

1. **Captions for Prerecorded Media:** While our videos feature descriptive audio narration, we do not currently provide text captions for prerecorded videos.
2. **Keyboard Navigation & Focus:** While most of the application is fully navigable via keyboard, a few complex dynamic widgets (like certain custom dialog boxes) may temporarily trap keyboard focus or fail to consistently display a visible focus indicator.
3. **Screen Reader Context:** A few non-text elements and script-based custom buttons may lack descriptive text alternatives, which may result in screen readers announcing a generic "button" without full context.
4. **Session Timeouts:** For security purposes, ePASS uses session timeouts. Currently, the system does not proactively warn users before a session expires.
5. **Form Validation & Error Feedback :** Some form fields may not provide a clear validation message when input format requirements are not met.
6. **Color Contrast & Visual Presentation :** Certain HTML elements may have sufficient color contrast . This can affect users with low vision.

Remediation Plan: Quipu Group has an internal Accessibility Roadmap to address these issues. We are targeting corrections for the high-priority items (Keyboard Navigation, Color Contrast and Session Timeouts) by the end of **Q2 2026**.

Assessment Approach

Quipu Group assessed the accessibility of ePASS by the following approaches:

- **Self-evaluation:** Conducted internally using the WAVE Web Accessibility Evaluation Tool and MacOS VoiceOver.
- **Manual Testing:** Verified core user flows using keyboard-only navigation.